

Date	Time	Activity		
	08:30 - 09:00	Welcome / Registration		
	09:00 - 09:30	Opening		
	09:30 - 10:30	Keynote Speaker 1: Prof. Ali Idri, National School of Computer Science and Systems Analysis, Mohammed V Session Chair: Prof. Hicham Sadok		
	10:30 - 11:00	Coffee Break		
Day 1:	11:00 - 12:00	Keynote Speaker 2: Dr. Maha Gmira, Expert at the United Nations for Development Session Chair: Prof. Kaltoum Lajfari		
May 9 th ,	12:00 - 13:00	Lunch Break		
2024	12.00 15.00	Session 1: Digital Transformation		
	13:00 - 15:00 (3 parallel	Session 2 : Digital Economy and Investment		
	sessions)	Session 3: Artificial Intelligence and E-learning		
	15:00 - 15:30	Coffee Break		
		Session 4: E-commerce and Social Media Marketing		
	15:30 - 17:30 (3 parallel sessions)	Session 5: Exploring the Nexus of Digital and Sustainable Economies in Developing States		
		Session 6: Digital Business Models		
	08:30 - 10:00 (2 parallel sessions)	Data Analysis Workshop: Dr. Mariem Belkhir « Handling Moderator Variables in Research: Conceptual Framework and Statistical approach » Session Chair: Prof. Rim Jallouli		
		Session 7: Application of Machine Learning for Business		
	10:00 - 10:30	Coffee Break		
D 4	10:30 - 12:00	Session 8: Digital Technologies and Innovative Management		
Day 2: May 10 th ,	(2 parallel sessions)	Session 9: Online Session		
2024	12:00 - 13:00	Lunch Break		
	12.00 15.00	Session 10: Social Networks and Information Technologies		
	13:00 - 15:00 (3 parallel	Session 11: Digital Economy in Emerging Countries		
	sessions)	Session 12: Mobile Banking and Digital Assets		
	15:00 - 15:30	Coffee Break		
	15:30 - 16:30	Closing Ceremony (Best Paper Award, Best Reviewer Award)		
	20:00 - 23:00	Gala Dinner		
Day 3: May 11 th , 2024	May 11 th , 9:00 - 12:00 Cultural Tour			



Keynote Speaker 1

Talk Title 1: Artificial Intelligence and Modern Societies: Concept of Augmented Intelligence

Prof. Ali Idri is a Full Professor at the National School of Computer Science and Systems Analysis, Mohammed V University. He holds a Ph.D. in Computer and Cognitive Sciences from the University of Québec at Montréal (2003). Ali has published more than 290 papers in well-known journals and conferences and received many recognitions for his contributions. He is an Associate Editor of two international journals: BMC Medical Informatics and Decision Making, and Scientific African.

Keynote Speaker 2

Talk Title 2: AI Challenges: Inclusion and Regulation

Dr. Maha GMIRA is an Expert specializing in Artificial Intelligence Strategies and Gender at the United Nations for Development. Formerly, she served as the head of the Artificial Intelligence engineering school at EUROMED University of Fez. Her educational background includes a bachelor's degree in engineering, a Master's in Mathematics, and a PhD in Artificial Intelligence from Polytechnique Montréal, Canada. Her doctoral studies were conducted in one of the world's leading centers of excellence in artificial intelligence, specifically under the Canada Excellence Chair in Data Science for Real-Time Decision Making, MILA, IVADO, CIRRELT, GERAD, among others.

Prof. Maha GMIRA actively participates in various research projects, focusing on areas such as Mobility, Agriculture, and Smart Manufacturing. In 2022, she obtained a Horizon Europe project, which deals with artificial intelligence in Agriculture, with a budget of more than 1.4 million Euros.

Data Analysis Workshop

Title: Handling Moderator Variables in Research: Conceptual Framework and Statistical approach"

Presented by: Dr. Meriam Belkhir

Moderator variables have seen an increased use in empirical studies across various disciplines including consumer behavior, education science, psychology, management, and more. Integrating and testing moderator variables in a research requires following some guidelines both at the conceptual and statistical levels.

In this workshop, participants will be introduced to:

- The conceptual challenges that must be addressed in order to introduce moderators in a model and the need to distinguish between pure and quasi moderators;
- The typology of moderators (2 groups vs multiple groups; categorical vs continuous);
- The statistical approach to follow for PLS-SEM and CB-SEM;
- A practical demonstration using a real-database example illustrating multigroup moderation testing.

The Cultural Program

The cultural program consists of a half-day excursion to the city center of Rabat, from 9:00 a.m. to 12:00 a.m. The excursion which begins at 9:00 a.m. from the faculty in a chartered collective transport, will crisscross the city to discover the Moroccan capital and its main historical and cultural sites such as the 12th century Hassan Tower and the Mohammed V mausoleum, the "Kasbah" (fortress) at the top of the blue and white cliff on the edge of the Atlantic Ocean, the fortified "medina" (old town) and the Roman ruins of Chellah, protected by UNESCO.



Session 1: Digital Transformation
Session Chair: Beatriz Casais & El Hadj Ezzahid

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Paper	Title	Authors	Affiliation		
24	Advancements and Challenges in AI Applications for B2C Retail Promotions: Unveiling a Socio-Technical Framework for Computer Vision Technologies and Generative Adversarial Networks	Stephanie Jordan, Alexander H. Kracklauer and Claas Christian Germelmann.	Neu-Ulm University of Applied Sciences, University of Bayreuth, Germany		
92	Impact of Customer Data Platforms' Integration on CRM Success Empirical Evidence in the Retail Industry: A Customer Perspective	Roula Jabado and Rim Jallouli	Lebanese International University, Lebanon University of Manouba, Tunisia		
53	Successful Digital Transformation: Observations on Digital Maturity, Technology and Logistics in Multiple Industries	Dibakar Sarker and Nora Johanne Klungseth.	Norwegian University of Science and Technology, Norway		
70	Unravelling the adoption of digital technologies by European SMEs	Luís Ferreira	School of Economics and Management, University of Minho; ISAG – European Business School, Portugal		

Session 2: Digital Economy and Investment
Session Chair: Javier Gonzalo Rodríguez Ruiz & Mohamed Bachisse

Paper	Title	Authors	Affiliation	
59	Defining Digital Platforms: A Systematic Literature Review	Ilyass Zeamari and Wim Laurier	Université Catholique de Louvain, Belgium	
75	Digital Economy and Digital Maturity: A Comprehensive Review	Amira Dridi and Fedya Telmoudi	University of Tunis, Tunisia	
19	Digital investment and firm performance: evidence from Moroccan companies	Houda Mahboub , Hicham Sadok	Mohammed V university of Rabat, Morocco	
11	The nature of the relationship between Digital Financial Inclusion Index and China's Regional Economic Growth: GMM-system empirical evidence	Hamdi Becha, Kamel Helali and Ons Hbaieb	Faculty of Economics and Management of Sfax, University of Sfax, Tunisia	



Session 3: Artificial Intelligence and E-learning
Session Chair: Gunnar Piho & Sidi Yahia El Ouazzani

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Paper	Title	Authors	Affiliation		
15	Potential of Artificial Intelligence in Education: A Practical Case Study at Mohammed V University – Rabat	Othmane Lamzihri, Mohammed El Kamli, Driss Mafamane and Omar Hniche	Mohammed V university in Rabat, Morocco		
58	Construction of Knowledge with Strategies Enabled by Generative Artificial Intelligence	Marcos Xavier and Selma Oliveira	Fluminense Federal University, Brazil		
48	Students' Perceptions of Barriers in Four Teaching Formats – a Quantitative Study	Sven Packmohr and Nicole Draxler-Weber	Malmö University, Sweden Universität Osnabrück, Germany		
41	Investigating the Higher Student's Acceptance of E-Learning in Universities: An Application of UTAUT Model	Sameh Tebourbi, Hana Siala, Hanedi Bouzidi and Romdhane Khemakhem	Sfax university, Tunisia		

<u>Session 4:</u> E-commerce and Social Media Marketing <u>Session Chair:</u> Ana Maria Soares & Abdelwafi El Aidouni

Paper	Title	Authors	Affiliation
7	Content-and-Review Platform Engagement of End-Users and Local Businesses – an Explorative Analysis based on Google Maps Data	Lukas Rudolf Germut Fitz and Jochen Scheeg	Brandenburg University of Applied Sciences, Germany
12	The effect of product innovativeness on online consumer engagement through the mediating role of intrinsic motivation and ewom.	Louati Fatma, Damak Mouna and Drira Fatma	Laboratoire de recherche Marketing, Tunisia
71	Does Religiosity Matter? An Indonesian Experience in Building Awareness and Developing Sharia E-Commerce	Heru Muara Sidik, Mulyadi Mulyadi, Hadiyati Munawaroh, Suci Wulandari, Komalawati Komalawati, Rizky Prayogo Ramadhan, Pihri Buhaerah and Irwanda Wisnu Wardhana	Hajj Fund Management Agency, National Research and Innovation Agency, Indonesia
42	Unlocking Success in Social Media Across the Customer Journey: An Integrated Marketing Communication Perspective	Moez Bellaaj and Myriam Elloumi	Higher Institute of Business Administration – ISAAS, Tunisia



<u>Session 5:</u> Exploring the Nexus of Digital and Sustainable Economies in Developing States <u>Session Chair:</u> Adriana Anamaria Davidescu & Vasile Alecsandru Strat

Paper	Title	Authors	Affiliation		
2	Twin Transitions Across Enterprises: Do Digital Technologies and Sustainability Go Together?	Iulia Iulia Siedschlag, Gretta Mohan and Weijie Yan	Economic and Social Research Institute and Trinity College Dublin, Ireland E.CA Economics, United Kingdom		
61	Digitalization and Shadow Economy. A Literature Review	Cristina Maria Geambasu, Eduard Mihai Manta and Margareta-Stela Florescu.	Bucharest University of Economic Studies, Bucharest, Romania		
18	The impact of Green Innovation on Green Growth in the era of digitalization: Evidence from EU countries	Sarra Gharbi, Hamdi Becha, Maha Kalai and Kamel Helali	Faculty of Economics and Management of Sfax, University of Sfax, Tunisia		
96	Is there a relationship between shadow economy, digitalization and sustainable development? Insights from a national and regional bibliometric analysis	Marina-Diana Agafiței and Adriana Anamaria Davidescu	Bucharest University of Economic Studies, Romania		

Session 6: Digital Business Models	5
Session Chair: Sven Packmohr	

Session	Session Chair: Sven Packmohr			
Paper	Title	Authors	Affiliation	
4	Exploring Customer Acceptance of Smart Stores: An Advanced Model Approach	Maike Netscher, Stephanie Jordan and Alexander H. Kracklauer	Neu-Ulm University of Applied Sciences, Germany	
94	Bibliometric analysis and network mapping on Mobile Technologies in the area of marketing: Emerging topics and research agenda	Hasna Koubaa, Foued Ben Said and Rim Jallouli	University of Manouba, Tunisia	
31	Catalysts driving the integration of artificial intelligence (AI) in project management: an in-depth exploration with a focus on the Moroccan context	Noura El Farissi and Ouafa Barakat	Ibn-Zohr University-ENCG Agadir, Morocco	
74	Integrating Advanced Mobility Services in Federated Data Spaces: An Exploration of Organizational Roles	Jens Gessler, Hanspeter Rychlik and Wolfgang H. Schulz	Zeppelin University, Germany	



Session 7: Application of Machine Learning for Business Session Chair: Mohamed Anis Bach Tobji				
Paper	Title	Authors	Affiliation	
64	Application of Machine Learning Methods to Assess Player Skills via Business Simulation Logs	Lyudmila Gadasina, Azaliia Masalimova and Lyudmila Vyunenko	Saint-Petersburg State University, University ITMO, Russia	
77	Modeling funding decision of industrial projects using boosting machine learning algorithms	Soukaina Laaouina, Mimoun Benali, Abdelhamid El Bouhadi and Hicham Sadok	LAREMEF, National School of Commerce and Management of Fez, USMBA, Mohammed V university of Rabat, Morocco	
76	A Sentiment Analysis Approach for Hotels Rating	Haïfa Nakouri, Mouna Chebbah and Ahmed Jbali	University of Manouba, Ecole Supérieure de l'Economie Numérique (ESEN), Tunisia	

Session 8: Digital Technologies and Innovative Management Session Chair: Igor Bossenko & Driss Mafamane			
Paper	Title	Authors	Affiliation
84	The application of Blockchain to Human Resources Management	Alexandra Monteiro, Beatriz Casais and Ana Paula Ferreira	University of Minho, School of Economics and Management, Portugal
37	Predicting Turnover Tendency of Candidates/Employees Based on Personality Assessment Tests: A Data-Driven Approach	Berkay Topçu, Mukaddes Altuntaş, Dilruba Topçuoğlu, Talip Akdemir, Elif Kurt and Zeynep Deniz Cankut	Yıldız Tech, Turkey
81	'Why embrace augmented reality beauty Filters?': Delving into young women's motivations	Asma Lakhal, Nadia Montacer and Fatma Smaoui	Institut Supérieur de Gestion de Tunis, University of Tunis, Tunisia



Session 9: Online Session				
Session	Chair:	Kaltoum	Lajfari	

Paper	Title	Authors	Affiliation
54	When the artificial revolutionizes the reality: Focus on this new trend of Virtual Influencers	Karima Ghzaiel, Rym Bouzaabia and Manel Hassairi	LRM laboratory, Faculty of Economics and Management of Sfax, Carthage High Commercial Studies Institute, Higher Institute of Management of Sousse, ARBRE laboratory- ISG Tunis, Tunisia
85	Search Engine Gender Bias: Cross Cultural Analysis	Barbara Pisker, Kristian Dokic and Judy M V	Faculty of Tourism and Rural Development, Croatia Cochin University of Science and Technology, India
38	Delving into the Shadows of Artificial Intelligence in Green Marketing	Samia Dalhoum, Abir Zouari and Romdhane Khemakhem	Faculty of Economics and Management Sciences (FSEG) of Sfax, Institute of Higher Business Studies (IHEC) of Sfax, Sfax university, Tunisia

<u>Session 10:</u> Social Networks and Information Technologies <u>Session Chair:</u> Mouna Chebbah

Paper	Title	Authors	Affiliation
43	Marketplace Platforms: Towards a New Taxonomy	Ilyass Zeamari	Université Catholique de Louvain, Belgium
36	Comparative analysis of clinical terminology servers: a quest for an improved solution	Marina Ivanova, Igor Bossenko, Gunnar Piho and Peeter Ross	Tallinn University of Technology, Estonia
35	A payment architecture for decentralized data spaces based on Gaia-X	Maiara Rosa Cencic, Johannes Demer, Sebastian Haberl, Van Thanh Le, Kai Lindow, Christian Metzner, Isabelle Rösler, Martin Schulze, Cansu Tanrikulu, Horst Wieker and Christian Winter.	Fraunhofer Institute for Production Systems and Design Technology, Automotive Solution Center for Simulation, msg systems ag, ETLabs Research GmbH, Saarland University of Applied Sciences, Research Group Traffic Telematics, msg DAVID GmbH, Software AG, Germany
67	Modelling a patient identifier system in the Estonian National Health Information System	Igor Bossenko, Gunnar Piho and Peeter Ross	Tallinn University of Technology, Estonia



<u>Session 11:</u> Digital Economy in Emerging Countries <u>Session Chair:</u> Gretta Mohan & Redouane Raouf

Paper	Title	Authors	Affiliation
51	ICT and the Digital Divide: Analyzing ICT Indicators in Morocco Using PCA	Rhaya Fikry and Yahia El Ouazzani.	Laboratory of Economic, Analysis and Modeling, Mohammed V University, Morocco
65	Technological digitalization model for medium-sized pig farms in Mexico	Hugo César Enríquez García and Javier Gonzalo Rodríguez Ruiz	University of Guadalajara, National Autonomous, University of Mexico, Institute of Economic Research, Mexico
80	Analysis of the relationship between innovation, digitalization and economic growth in North African countries	Safa Benazzouz and Hicham Sadok	Mohammed V University of Rabat, FSJES-Souissi, Rabat, Morocco
72	Unveiling the dynamics: Global Innovation Index and digital technologies corporate sophistication in emerging country institutions	Sourour Guidara, Afifa Ferhi and Kamel Helali	Faculty of Economics and Management of Sfax, University of Sfax, Tunisia

<u>Session 12:</u> Mobile Banking and Digital Assets <u>Session Chair:</u> Alexander H. Kracklauer

Paper	Title	Authors	Affiliation	
26	Mobile money in Morocco: Evaluating the Role of Mobile Money in Alleviating Liquidity Deficit	Lajfari Kaltoum and Soumbara Sid'Ahmed.	UM5 Rabat-FSJES Souissi, Morocco	
86	Diagnosing Mobile Banking Applications to Optimize User Experience and Engagement Method, Features and Recommendations	Ahmed Hentati and Rim Jallouli	University of Manouba, Tunisia	
22	The impact of internet banking adoption on the profitability of the banking industry: evidence from Morocco	Sara El Yahyaoui and Moulay Ali Rachidi	Faculty of Juridical, Economic and Social Sciences, Moulay Ismail University, Morocco	
10	Examining the impact of Bitcoin price volatility on stock markets: a comparative analysis between ARDL and NARDL approaches with a focus on the role of monetary digitization	Rima Aloulou, Maha Kalai, Sabrina Hidri and Afef Bouattour	Faculty of Economics and Management of Sfax, University of Sfax, Higher Institute of Business Administration of Sfax, University of Sfax, Tunisia	